

THIRD PARTY COLLECTIONS BENEFIT PATIENTS AND ENHANCES MEDICAL SERVICES.

All military treatment facilities are required to bill private insurance companies for the cost of services provided to non-active duty beneficiaries.

Billing private insurance companies for patient care through our MTF Third Party Collections Program is a win-win strategy. First, the funds collected from private insurance companies are reinvested directly into medical care, equipment and supplies, and continuing medical education. Second, billing our beneficiaries' insurance companies does not impact their insurance premiums, but may be applied towards meeting the required deductible at no cost to them. Also, beneficiaries will not be billed for co-payments, deductibles, or care their insurance does not cover. In short, the insurance company payment is considered 'payment in full'. The impact of the TPC program is enhanced patient care for all our beneficiaries and their families.

The yellow card, used up until last year, has been replaced by the Electronic DD Form 2569. Updates are an annual requirement and must also be made when there is a change with health insurance. Updates can be made at any clinic check-in desk within the MTF and the Satellite Pharmacy.

If you any have questions, please contact the 96th Medical Group's Resource Management TPC Office at (850) 883-8741, (850) 883-9707 or (850) 883-8755.